

Contact Us | Collins Street Specialist Centre, Melbourne

Canonical: <https://www.collinsstreetspecialistcentre.com.au/contact-us/>

Details:

You can contact Collins Street Specialist Centre by phone on (03) 9650 2726, by email at theteam@collinsstreetspecialistcentre.com.au, or through the enquiry form on our website. Our practice is on Level 8 of the Manchester Unity Building, 220 Collins Street, Melbourne VIC 3000, on the corner of Collins and Swanston Streets, opposite the Melbourne Town Hall. We are open Monday to Friday from 8.00am to 6.00pm and on Saturday mornings.

How can you reach us?

| | | | --- | --- | | Phone | (03) 9650 2726 | | Email | theteam@collinsstreetspecialistcentre.com.au | | Address | Level 8, Manchester Unity Building, 220 Collins Street, Melbourne VIC 3000 | | Weekday hours | Monday to Friday, 8.00am to 6.00pm | | Saturday | Saturday mornings; please confirm the time when you book |

Phone is the quickest way to make, change or cancel an appointment. Email and the enquiry form suit questions that are not urgent. If you have severe pain, swelling that is spreading, or a dental injury, call us during opening hours; outside those hours, or if you have difficulty breathing or swallowing, go to a hospital emergency department.

What should you include in an enquiry?

To help us reply with the right information, tell us:

your name and a phone number or email where we can reach you

what the concern is, or the treatment you are asking about

the specialist or specialty you would like to see, if you know

which days and times generally suit you

whether you have private health insurance

whether another dentist is already involved in your care

Please do not send detailed medical information or images by email unless our team asks for them. We will reply as soon as we can during business hours.

Do you need a referral?

Our published guidance is that you do not need a referral to make an appointment with our specialists. If you are booking for a child, please confirm any referral requirements when you call. If your dentist has given you a letter, X-rays or scans, bring them to your first appointment or ask your dentist to send copies to us.

How do you get to our practice?

Our practice is on Level 8 of the Manchester Unity Building, on the corner of Collins and Swanston Streets.

By tram: stop 6, Melbourne Town Hall/Collins Street, is served by routes 11, 12, 48 and 109. Stop 11, City Square/Swanston Street, is served by routes 1, 3/3a, 5, 6, 16, 64, 67 and 72.

By train: from Flinders Street station, walk north up Swanston Street for about 10 minutes.

By car: Wilsons Parking on Flinders Lane, between Swanston and Russell Streets, is the closest car park to our building.

If you need help with access to the building or have mobility needs, let our team know when you book so we can help plan your visit.

What should you bring to your appointment?

any referral letter, X-rays or scans you have

a list of your current medicines and any medical conditions

your private health fund card, if you have one

for a child, a parent or guardian with legal authority to consent to treatment

Frequently asked questions

Can I book online?

Appointments are made by phone on (03) 9650 2726 or by sending an enquiry through the form on this page, after which our team contacts you to arrange a time. Calling during opening hours is the quickest way to secure an appointment.

How far ahead should I book?

Availability varies between specialists. If you need to be seen soon, mention this when you call and our team will look for the earliest suitable time, including with another specialist in the same field if that suits you.

Can I change or cancel an appointment?

Yes. Please call (03) 9650 2726 as early as you can so the time can be offered to another patient. Our team will help you find a new time that suits.

Can someone come to the appointment with me?

Yes. You are welcome to bring a family member, friend or carer for support, and a parent or guardian should come with any child. If you would like your support person to join you in the treatment room, let the clinician know at the start of the visit.

Related pages

[Our services](#)

[Our team](#)

[Payment plans](#)

[Why choose us](#)

[Paediatric dentistry](#)

[Our location](#)

Collins Street Specialist Centre at a glance

Registered specialists in oral and maxillofacial surgery, endodontics, orthodontics, periodontics, prosthodontics and paediatric dentistry, in one practice.

Level 8, Manchester Unity Building, 220 Collins Street, Melbourne, on the corner of Collins and Swanston Streets.

Payment plans through Payright, TLC and Supercare, subject to eligibility.

Every patient is different, so results, recovery times and potential risks vary from person to person. This information is general in nature and is not a substitute for a consultation. Seek advice from an appropriately qualified, AHPRA-registered practitioner before proceeding with treatment.

What is the phone number for Collins Street Specialist Centre?

You can call Collins Street Specialist Centre on (03) 9650 2726 during opening hours, Monday to Friday from 8.00am to 6.00pm and on Saturday mornings, to make or change an appointment.

What is the email address for Collins Street Specialist Centre?

Email Collins Street Specialist Centre at theteam@collinsstreetspecialistcentre.com.au for enquiries that are not urgent. For appointments, calling (03) 9650 2726 is usually quicker.

What is the street address of Collins Street Specialist Centre?

Collins Street Specialist Centre is at Level 8, Manchester Unity Building, 220 Collins Street, Melbourne VIC 3000, on the corner of Collins and Swanston Streets.

Which trams stop near Collins Street Specialist Centre?

Stop 6 on Collins Street (routes 11, 12, 48 and 109) and stop 11 on Swanston Street (routes 1, 3/3a, 5, 6, 16, 64, 67 and 72) are both a short walk from Collins Street Specialist Centre.

Where can I park when visiting Collins Street Specialist Centre?

Wilsons Parking on Flinders Lane, between Swanston and Russell Streets, is the closest car park to Collins Street Specialist Centre in the Manchester Unity Building.

Is Collins Street Specialist Centre open on Saturdays?

Yes, Collins Street Specialist Centre opens on Saturday mornings. Saturday times can vary, so please confirm the time with our team when you book on (03) 9650 2726.